BlueCross BlueShield Minnesota

2027

SUMMARY OF BENEFITS

Medicare Advantage Freedom Blue℠ (PPO)

H5959

January 1, 2027 – December 31, 2027

Blue Cross® and Blue Shield® of Minnesota and Blue Plus® are nonprofit independent licensees of the Blue Cross and Blue Shield Association.

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Introduction

This booklet includes an overview of Blue Cross and Blue Shield of Minnesota (Blue Cross) plan benefits, and a glossary of healthcare terms to help you learn more about this plan.

Medicare Advantage Benefits	Freedom Blue Plan
Monthly Premium, Deductible and Limits on How Much You Pay for Covered Services	
Monthly Plan Premium	$0 per month. In addition, you must keep paying your monthly Medicare Part B premium.
Part B Premium Reduction	Up to $145 per month
Annual Medical Deductible	$0
Out-of-Network cost sharing (unless otherwise specified)	50% coinsurance
Maximum Out-of-Pocket Amount The following out-of-pocket limits apply: For services you receive from in-network providers For services you receive from in-network and out-of-network providers Once you reach the annual maximum out-of-pocket amount, your plan pays 100% of covered medical services. Your plan premium and out-of-pocket costs for all other non-Medicare covered services do not count toward the annual maximum out-of-pocket amount.	 $6,900 $10,750
Covered Hospital and Medical Benefits	
Inpatient acute hospital care* (Medicare-covered)	$250 copay per day for days 1 through 6, per stay
Inpatient hospital psychiatric care* (Medicare-covered)	$250 copay per day for days 1 through 6, per stay
Skilled nursing facility (SNF) care* (Medicare-covered) Your plan covers up to 100 days in a SNF	$0 per day for days 1 through 20 $221 per day for days 21 through 100
Meals following inpatient stay (Non-Medicare-covered) After an approved inpatient hospital or skilled nursing facility stay, we cover up to 2 meals per day for 14 days delivered to your home through the approved vendor Out-of-Network	$0 80% coinsurance up to the allowed benefit limit

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Outpatient hospital care (Medicare-covered)	
Outpatient hospital surgery*	$500 copay
Ambulatory surgical center services*	$325 copay
Outpatient hospital all other services*	$20 copay
Outpatient observation stay	$500 copay
Doctor's office visits (Medicare-covered)	
Primary care physician	$0
Specialist*	$40 copay
Preventive care (Medicare-covered) **See *Evidence of Coverage* for complete list of covered services**	$0 This plan covers many preventive services, including but not limited to: • Annual wellness visit • Colorectal cancer screenings • Mammograms (breast cancer screening) • One-time "Welcome to Medicare" preventive visit Any additional preventive services approved by Medicare during the contract year will be covered
Preventive care (Non-Medicare-covered)	$0 Routine annual physical exam
Emergency care	
U.S. (Medicare-covered)	
In- and Out-of-Network	$130 copay
Worldwide (Non-Medicare-covered)	
In- and Out-of-Network	$130 copay

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Urgent care	
U.S. (Medicare-covered)	
In- and Out-of-Network	$50 copay
Worldwide (Non-Medicare-covered)	
In- and Out-of-Network	$130 copay
Outpatient diagnostic tests and therapeutic services* (Medicare-covered)	
Diagnostic mammograms or colonoscopy	$0
Laboratory tests (e.g., A1C and Cholesterol test)	
In- and Out-of-Network	$0
X-rays	$10 copay
Diagnostic tests & procedures (excludes x-ray and advanced imaging) (e.g., EKG's, INR tests, pulmonary function tests, psychological/ neuro-psychological testing, home or lab-based sleep studies)	$20 copay
Diagnostic advanced imaging (e.g., specialized scans, CT, SPECT, PET, MRI, MRA, ultrasounds, angiograms)	$200 copay
Radiation (e.g., treatment of cancer)	20% coinsurance

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Hearing services	
Medicare-covered exams to diagnose and treat hearing and balance issues	$20 copay
Non-Medicare-covered routine hearing exam (limit 1)	$20 copay
Out-of-Network	80% coinsurance
Non-Medicare-covered hearing aid exam (limit 1) through TruHearing	$0
Out-of-Network	80% coinsurance
Non-Medicare-covered prescription hearing aids (limit 2 aids per year, 1 per ear) through TruHearing	
Advanced Prescription Hearing Aid	$599 per aid
Premium Prescription Hearing Aid	$899 per aid
Rechargeable battery option is available on select styles	$0
Out-of-Network	80% coinsurance
Dental services* (Medicare-covered)	$30 copay

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Routine dental services* (Non-Medicare-covered)	
Cleaning (limit 2 per year) Oral exam (limit 2 per year) Periodontal cleaning (limit 2 per year) X-rays (limit 1 per year)	
In- and Out-of-Network*	$0
Restorations (e.g., fillings)	
In- and Out-of-Network*	20% coinsurance
Extractions (e.g., pulling teeth), Endodontics (e.g., root canal), Prosthetics, Crowns, Oral surgery	
In- and Out-of-Network* (Note: Implants are <u>not</u> covered)	20% coinsurance
Other periodontal services (Note: no additional periodontal cleaning coverage beyond the two $0 copay periodontal cleanings per year)	
In- and Out-of-Network*	20% coinsurance
Maximum plan benefit amount per year (combined in- and out-of-network)	$2,000
For covered services rendered by an out-of-network provider, you will be responsible for paying the difference between the provider fees and Blue Cross's Medicare <u>out-of-network</u> provider reimbursement rates, even for services listed as $0 copay. Out-of-network reimbursement rates may vary by provider and service.	
Vision care	
Medicare-covered annual glaucoma screening, diabetic retinopathy and exams to diagnose and treat eye diseases and conditions	$20 copay
Medicare-covered eyewear after cataract surgery	$0
Non-Medicare-covered routine eye exam (limit 1 per year)	$20 copay
Non-Medicare-covered, medically-necessary prescription eyewear allowance for frames, lenses or contacts. Maximum allowance is per calendar year and may not be applied to eyewear received after cataract surgery.	
In- and Out-of-Network	$250 allowance per year

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Mental healthcare* (Medicare-covered)	Your plan covers up to 190 days in a lifetime for inpatient mental healthcare in a psychiatric hospital This limit does not apply to inpatient mental health services provided in a psychiatric unit of a general hospital
Inpatient visit	$250 copay per day for days 1 through 6, per stay
Outpatient individual or group therapy visit	$40 copay
Partial hospitalization and intensive outpatient services	$145 copay per day
Mental health office visit* (Medicare-covered) Psychiatrist or psychologist	$40 copay
Physical therapy services* (Medicare-covered) Physical, occupational and speech therapy visits	$40 copay
Ambulance* (ground and air, one way) (Medicare-covered)	
In- and Out-of-Network	$300 copay
Worldwide Emergency Transportation (Non-Medicare-covered)	
In- and Out-of-Network	20% coinsurance
Ambulance services without transportation to a medical facility and other non-Medicare-covered transport services	Not covered
Medicare Part B prescription drugs (Medicare-covered)	
Part B oral chemotherapy and prescription drugs and all other Part B drugs*	0–20% coinsurance
Part B Insulin for use in an insulin pump	Up to $35 copay for a one-month supply
Additional benefits and services	
Acupuncture* (Medicare-covered) Acupuncture for chronic lower back pain (max. 20 visits every 12 months)	$15 copay

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Chiropractic services* (Medicare-covered) Chiropractic services for manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)	$15 copay
Diabetes self-management training, diabetic services and supplies (Medicare-covered) Diabetes monitoring supplies (coverage for test strips is limited to Ascensia brands) Diabetes self-management training Therapeutic shoes and inserts Preferred continuous glucose monitoring products* Non-preferred continuous glucose monitoring products*	 $0 $0 20% coinsurance 20% coinsurance 35% coinsurance
Durable medical equipment, prosthetic devices and medical supplies* (Medicare-covered) Durable medical equipment such as wheelchairs, walkers, oxygen equipment, etc. Medical supplies such as braces, surgical dressings, splints, casts, etc. Prosthetic devices, other than dental, such as artificial limbs, colostomy bags, etc.	 20% coinsurance 20% coinsurance 20% coinsurance
Fitness program Gym membership at a participating SilverSneakers® facility, online fitness classes or choose a home exercise kit Out-of-Network	$0 Up to a $15 reimbursement per month toward fitness facility membership
Home health agency care* (Medicare-covered)	$0

* Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Medicare Diabetes Prevention Program (MDPP) (Medicare-covered) MDPP is a structured health behavior change intervention that provides practical training in long-term dietary change, increased physical activity and problem-solving strategies for overcoming challenges to sustaining weight loss and a healthy lifestyle	$0
Outpatient substance use disorder services* (Medicare-covered) Individual and group therapy visits	$40 copay
Over-the-counter (OTC) items (Non-Medicare-covered) Quarterly allowance to spend on plan-approved OTC medications, items, services, and products. Remaining balance will not carry over to the next benefit period. This is not a reimbursement Out-of-Network	$75 80% coinsurance up to the allowed benefit limit
Peer support (Non-Medicare-covered) Connect with a peer support specialist who has firsthand experience with mental health and substance abuse care for mentorship that supports recovery	$0
Podiatry services* (Medicare-covered) Foot exams and treatment for diabetes-related nerve damage or certain medical conditions	$40 copay
Services to treat kidney disease (Medicare-covered) Renal dialysis services* Kidney disease education services	 20% coinsurance $0
Tobacco use and vaping cessation Counseling to stop smoking, vaping or tobacco use	$0

* Benefits under this category may require prior authorization by the health plan.

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative toll free at 1-855-579-7658 (TTY 711).

Understanding the benefits

- [ ] The *Evidence of Coverage* (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit bluecrossmn.com/Medicare-Documents to view or call toll free at 1-855-579-7658 (TTY 711) to request a copy of the EOC.
- [ ] Review the *Provider Directory* (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding important rules

- [ ] In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- [ ] Benefits, premiums and/or copayments/coinsurance may change on January 1, 2028.
- [ ] Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you may pay a higher portion of the cost for services received from non-contracted providers. Non-contracted providers are not required to submit claims directly to Blue Cross. You may need to pay for services and file a claim with Blue Cross for reimbursement.
- [ ] Effect on current coverage: If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have TRICARE, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact TRICARE for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

Frequently asked questions

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the *Evidence of Coverage*.

Who can enroll?

You can enroll in Medicare Advantage if you are enrolled in Medicare Part A and Medicare Part B and live in the plan availability area, which includes the following Minnesota counties: Anoka, Becker, Benton, Big Stone, Carver, Cass, Chisago, Clay, Clearwater, Dakota, Douglas, Faribault, Grant, Hennepin, Houston, Hubbard, Isanti, Kandiyohi, Kittson, Marshall, Morrison, Nicollet, Otter Tail, Ramsey, Renville, Roseau, Scott, Sherburne, Stearns, Swift, Todd, Washington, Wilkin, Winona and Wright. Counties are subject to change annually.

What is Medicare Advantage?

Medicare Advantage plans are private Medicare health plans. They have a yearly limit on your out-of-pocket costs, and once you reach this limit, you'll pay nothing for covered services. Some Medicare Advantage plans combine medical and prescription drug coverage.

To see a complete list of your services and benefits, please review the *Evidence of Coverage* (EOC).

How do I find an in-network doctor or hospital?

You can see or order the plan's provider directory at bluecrossmn.com/Medicare-Documents. You can also search online at bluecrossmn.com/MedicareFAD and selecting the Medicare High Value network.

Find plan documents online including the EOC, Provider Directory, and Part B Pharmacy Directory at bluecrossmn.com/Medicare-Documents, by logging in to your online member account at bluecrossmn.com/AccountLogin, or call us to request a copy.

Healthcare terms

Allowed amount – The contracted rate, or Blue Cross discount, set by your plan and providers when you use in-network hospitals, clinics or pharmacies. Providers are required to accept the allowed amount as payment in full and cannot charge above it when you see an in-network provider.

Annual physical exam – A yearly preventive visit with your primary care doctor that includes a discussion about your health, a review of your medical history, screenings, immunizations and some lab work.

Coinsurance – A set percentage you pay toward healthcare.

Copayment or Copay – The set dollar amount you pay each time you receive a service.

Deductible – Amount you will pay in one plan year before coverage begins.

In-network – The hospitals, clinics, providers and pharmacies that are included in your plan. Typically, using in-network providers results in lower member costs.

Maximum out-of-pocket amount – The most you could pay in one plan year for covered medical services and supplies.

Medicare annual wellness visit – An annual visit with your doctor after you've been enrolled in Medicare Part B for at least 12 months. This visit includes a review of your medical history, screenings and personalized health advice and a checklist of appropriate preventive services.

Out-of-network – The hospitals, clinics and pharmacies that are not included in your plan. Typically, using out-of-network providers results in higher member costs.

Out-of-pocket costs – The amount you must pay for eligible healthcare. It includes copays, coinsurance and deductibles, plus any costs for care that is not covered. It does not include your monthly premiums.

Premium – Your monthly payment for a plan.

Prior authorization – Approval in advance to receive certain services or certain drugs.

Total charge – The amount the provider or pharmacy charges for services before a Blue Cross discount (allowed amount) is applied.

Welcome to Medicare visit – A one-time preventive visit within the first 12 months of your new Medicare Part B plan. This visit includes a review of your medical history, screenings, vaccinations and a discussion of preventive services available to you that you may need.

CONTACT US

We are available for phone calls 8 a.m. to 8 p.m. CT. We are available seven days a week October 1 through March 31, and available Monday through Friday the rest of the year.

Members
Call toll-free 1-800-711-9865
TTY users call 711

Non-Members
Call toll-free 1-855-579-7658
TTY users call 711

Visit bluecrossmn.com/Medicare

This document is available in other languages, braille and large print upon request. For additional information, members and non-members can call us using the numbers above.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare Advantage (PPO) plan members, except in emergency situations. Please call Customer Service or see the *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

If you want to know more about the coverage and costs of Original Medicare, look in the *Medicare & You 2027* handbook or view it online at medicare.gov. Or request a copy by calling 1-800-MEDICARE (1-800-633-4227) 24 hours a day, 7 days a week. TTY users call 1-877-486-2048.

TruHearing® is a registered trademark of TruHearing, Inc., an independent company who works with health plans to offer low out-of-pocket costs on hearing aids.

Ascensia Diabetes Care US, Inc. is an independent company providing diabetic supplies.

SilverSneakers® is a registered trademark of Tivity Health, Inc., an independent company that provides health and fitness programs.

Blue Cross Medicare Advantage is a PPO plan with a Medicare contract. Enrollment in Blue Cross Medicare Advantage depends on contract renewal.

Notice of Nondiscrimination and Accessibility

At Blue Cross and Blue Shield of Minnesota and Blue Plus, we treat everyone fairly. We don't exclude you, or treat you less favorably, because of your race, skin color, national origin, age, disability status, or sex (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes). We follow federal civil rights laws and don't discriminate against anyone based on these traits.

If you communicate best in a language other than English, you can request free language assistance services.

If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge.

Need these services? Call **1-855-903-2583**, TTY **711** or call the number on the back of your member identification card.

Discrimination is against the law.

If we failed to provide services or discriminated in another way based on your race, skin color, national origin, age, disability status, or sex, (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes), you can file a complaint by contacting our Nondiscrimination Civil Rights Coordinator:

Email: Civil.Rights.Coord@bluecrossmn.com
Telephone: 1-800-509-5312
Mail: Blue Cross and Blue Shield of Minnesota
ATTN: Civil Rights Coordinator P3-2
PO Box 64560, Eagan, MN 55164-0560

Nondiscrimination complaint forms are available on our website at bluecrossmn.com/NDL, or from the Nondiscrimination Civil Rights Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services

- electronically through the Office for Civil Rights complaint portal: ocrportal.hhs.gov/ocr/portal/lobby.jsf
- by mail at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201
- or by phone at: 1-800-368-1019, 1-800-537-7697 (TDD)

Civil rights complaint forms are available at hhs.gov/ocr/office/file/index.html.

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ENGLISH
ATTENTION: If you speak a language other than English, language services are available free of charge. If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge. Call 1-855-903-2583 (TTY 711).

ESPAÑOL (Spanish)
ATENCIÓN: Si habla Español, puede solicitar servicios gratuitos de asistencia lingüística. Si tiene una deficiencia visual, auditiva o del habla, podemos comunicarnos de la manera que le resulte mejor a usted. Esto puede incluir el uso de intérpretes de lengua de señas, el suministro de documentos en letra grande o braille, grabaciones de audio u otras ayudas sin cargo. Llame al 1-855-903-2583 (TTY 711).

العربية (Arabic)
تنبيه: إذا كنت تتحدث العربية، يمكنك الحصول على خدمات المساعدة اللغوية المجانية. إذا كنت تعاني من إعاقة بصرية أو سمعية أو نطقية، يمكننا التواصل معك بالطريقة التي تناسبك. وقد يشمل ذلك استخدام مترجمين للغة الإشارة، أو توفير المستندات بحروف كبيرة أو بطريقة برايل، أو تسجيلات صوتية، أو غيرها من الوسائل المساعدة من دون مقابل. اتصل على الرقم 1-855-903-2583 (الهاتف النصي 711).

አማርኛ (Amharic)
ትኩረት ይሰጥ፦ አማርኛ ቋንቋ የሚናገሩ ከሆነ፣ ነጻ የቋንቋ እገዛ አገልግሎቶችን መጠየቅ ይችላሉ። የማየት፣ የመስማት ወይም የመናገር ችግር ካለብዎት ለእርስዎ በተሻለ በሚሠራው መንገድ መግባባት እንችላለን። ይህ ደግሞ የምልክት ቋንቋ አስተርጓሚዎችን መጠቀምን፣ በትላልቅ ህትመቶች ወይም በብሬይል የተጻፉ ሰነዶችን፣ የድምፅ ቅጂዎችን ወይም ሌሎች መርጃዎችን ያለ ክፍያ ማቅረብን ይጨምራል። 1-855-903-2583 (TTY 711) ላይ ይደውሉ።

LUS HMOOB (Hmong)
LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob, koj tuaj yeem thov cov kev pab cuam uas pab hom lus tau dawb. Yog hais tias koj qhov muag tsis pom kev zoo, tsis hnov lus, los sis hais tsis tau lus, peb tuaj yeem sib txuas lus hauv ib txoj hau kev uas ua hauj lwm tau zoo tshaj plaws rau koj. Qhov no tej zaum yuav muaj xam nrog kev siv cov neeg txhais lus piav tes, kev muab cov ntaub ntawv luam tawm ua tus ntawv loj los sis Ua Ntawv Su Rau Cov Neeg Tsis Pom Kev Siv Tau (Braille), kev kaw ua suab lus, los sis lwm yam kev pab yam tsis tau them nqi. Hu rau 1-855-903-2583 (TTY 711).

廣東話 (Cantonese – Traditional Chinese)
請注意：如果您說 廣東話 您可要求免費語言協助服務。 如果您有視力、聽力或言語障礙，我們會以最適合您的方式與您溝通 這可能包括使用手語傳譯員、免費提供大字體或點字文件、 錄音或其他輔助工具。請致電 1-855-903-2583 聽障熱線 (TTY 711)。

简体中文 (Chinese Simplified)
注意：如果您说普通话，则可以免费申请语言协助服务。 如果您有视力、听力或语言障碍，我们可以用最适合您的方式 与您交流。这可能包括免费提供手语翻译、大字体或盲文文件、 录音或其 他辅助工具。 请致电 1-855-903-2583（文字电话 711）。

SOOMALI (Somali)
XASUUSIN: Haddii aad ku hadasho Soomali, waxaad codsan kartaa adeegyada caawimaadda luqada oo bilaash ah. Haddii aad laxaad la'aan kataahy aragga, maqalka, ama hadalka, waxaanu kugula xidhiidhi karnaa habka adiga kuugu habboon. Tan waxaa ka mid ah in aan isticmaalno turjumaanada luuqada dhegoolaha, in la bixiyo waraaqo ku qoran xarfaha waaweyn ama qoraalka indhoolayaasha, in la sameeyo cajalado la duubay, ama in la helo waxyaabo kale oo caawimaad ah oo bilaash ah. Wac 1-855-903-2583 (TTY 711).

FRANÇAIS (French)
ATTENTION : Si vous parlez Français, vous pouvez demander des services d'assistance linguistique gratuits. Si vous avez une déficience visuelle, auditive ou vocale, nous pouvons communiquer de la manière qui vous convient le mieux. Il peut s'agir d'interprètes en langue des signes, de documents en gros caractères ou en braille, d'enregistrements audio ou d'autres aides gratuites. Composez le 1-855-903-2583 (ATS 711).

ខ្មែរ (Khmer)
ការជូនដំណឹង៖ ប្រសិនបើអ្នកនិយាយភាសា ខ្មែរ អ្នកអាចស្នើសុំសេវាជំនួយបកប្រែភាសាដោយឥតគិតថ្លៃ។ ប្រសិនបើអ្នកមើលមិនឃើញ ស្តាប់មិនឮ ឬនិយាយមិនបាន យើងអាចប្រាស្រ័យទាក់ទងជាមួយអ្នកតាមរបៀបផ្សេងដែលមានប្រសិទ្ធភាពល្អបំផុតសម្រាប់អ្នក។ ការប្រាស្រ័យទាក់ទងនេះអាចមានដូចជាអ្នកបកប្រែភាសាសញ្ញា ការផ្តល់ឯកសារដែលបោះពុម្ពអក្សរធំៗ ឬអក្សរស្ទាប ឬការថតទុកជាសំឡេង ឬជំនួយផ្សេងទៀត ដោយឥតគិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-855-903-2583 (TTY 711)។

한국어 (Korean)
주의: 한국어를 사용하시는 경우 귀하는 무료 언어 지원 서비스를 요청하실 수 있습니다. 시각 장애, 청각 장애 또는 언어 장애가 있는 경우 저희는 귀하에게 가장 적합한 방법으로 연락을 드릴 수 있습니다. 여기에는 수화통역사 이용, 대형 활자 또는 점자로 작성된 문서 제공, 음성 녹음 또는 기타 무료 지원이 포함될 수 있습니다. 1-855-903-2583 (TTY 711) 번으로 전화하십시오.

ကညီကျိာ် (Karen)

ဟ်သူဉ်ဟ်သး- နမ့်၊ကတိၤ ကညီကျိာ် နှဉ်,
နဃ့ကျိာ်ဂ့်၊ဝီတ်၊တိစၢၤမၤစၢၤလၢတလၫ်ဘူးလဲ သ့နှဉ်လီၤ.
နမ့်၊အိဉ်ဒီးတ်၊တလၢတပှဲၤလၢ မဲာ်တ်၊ထံဉ်, တ်၊နှ်၊ဟူ, မ့တမ့်၊
တ်၊စံးကတိၤတ်၊နှဉ် ပဆဲးကျၢဆဲးကျိုးတ်၊လၢ
ကျဲကဲထိဉ်လိာ်ထိဉ်အဂ့ၤကတ်၊်လၢနဂီၢ်သ့နှဉ်လီၤ. တ်၊အံၤ
ပဉ်ဃာ်ဒီး တ်၊စူးကါ နီၢ်ခိက့်၊ဂီၤကျိာ်အပှၤကျိာ်ထံတ်၊တဖဉ်,
တ်၊ဟ့ဉ်လံာ်လံ၊်တဖဉ်လၢ အလံာ်ဖျၢဉ်ဖးဒိဉ်, မ့တမ့်၊
ပှၤမဲာ်ဘျိဉ်အလံာ်, တ်၊ကလုၢ်, မ့တမ့်၊ တ်၊မၤစၢၤဂုၤဂၤတဖဉ်
လၢတလၫ်အဘူးလဲနှဉ်လီၤ. ကိးလီတဲစိဆူ
1-855-903-2583 (TTY 711) တက့်၊.

မြန်မာဘာသာ (Burmese)

သတိပြုရန်- သင်သည် မြန်မာဘာသာ စကားကို ပြောပါက၊
အခမဲ့ ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများကို
တောင်းဆိုနိုင်ပါသည်။ သင့်တွင် အမြင်အာရုံ၊ အကြားအာရုံ၊
သို့မဟုတ် စကားပြောခြင်း ချို့ယွင်းမှုရှိနေပါက သင့်အတွက်
အသင့်လျော်ဆုံးဖြစ်မည့်နည်းလမ်းဖြင့် ကျွန်ုပ်တို့ထံသို့
ဆက်သွယ်နိုင်ပါသည်။ ၎င်းတွင် လက်ဟန်ပြဘာသာစကား
စကားပြန်များကို အသုံးပြုခြင်း၊ စာရွက်စာတမ်းများကို
ပုံနှိပ်စာလုံးကြီးများ သို့မဟုတ် မျက်မမြင်စာဖြင့် ပံ့ပိုးပေးခြင်း၊
အသံဖမ်းယူခြင်းများ သို့မဟုတ်
အခြားအထောက်အကူများဖြင့် အခမဲ့ပံ့ပိုးပေးခြင်းတို့
ပါဝင်ပါသည်။ 1-855-903-2583
(TTY 711) သို့ ဖုန်းခေါ်ဆိုပါ။

OROMOO (Oromo)

Xiyyeeffannoon haa kennamuː- Oromo Afaan kan dubbatan yoo ta'e, tajaajiloota gargaarsa afaanii bilisaa gaafachuu ni dandeessu. Rakkoo ilaaluu, dhaga'u ykn dubbachuu yoo qabaattan, karaa isiniif mijatuun haala isiniif galuun mari'achuu ni dandeenya. Kunis of keessatti kan qabatu, hiiktota afaan mallattoo fayyadamuun maxxansa gurguddaa ykn bireeylii, waraabbiiwwan sagalee ykn gargaarsota biroo kaffaltii tokkoo malee gaafachuu dha. 1-855-903-2583 (TTY 711) irratti bilbilaa.

РУССКИЙ (Russian)

ВНИМАНИЕ: Если ваш язык — РУССКИЙ, вы можете запросить бесплатные услуги языковой поддержки. Если у вас есть нарушение зрения, слуха или речи, мы можем общаться таким образом, который лучше всего подходит вам. Это может включать бесплатное использование переводчиков на языке жестов, предоставление документов крупным шрифтом или шрифтом Брайля, использование аудиозаписей или других вспомогательных средств. Звоните по телефону 1-855-903-2583 (TTY 711).

ພາສາລາວ (Lao)

ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າ ພາສາລາວ,
ທ່ານສາມາດຂໍບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໄດ້ໂດຍບໍ່ເສຍຄ່າ.
ຖ້າທ່ານມີຄວາມບົກຜ່ອງດ້ານສາຍຕາ, ການໄດ້ຍິນ ຫຼື
ການປາກເວົ້າ,
ພວກເຮົາສາມາດສື່ສານດ້ວຍວິທີທີ່ເໝາະສົມກັບທ່ານທີ່ສຸດ.
ອັນນີ້ອາດຈະລວມເຖິງການໃຊ້ນາຍພາສາມື,
ການຈັດກຽມເອກະສານເປັນໂຕພິມໃຫຍ່ ຫຼື ອັກສອນນູນ,
ການບັນທຶກສຽງ ຫຼື
ການຊ່ວຍເຫຼືອດ້ານສື່ອື່ນໆໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍໃດໆ. ໂທ
1-855-903-2583 (TTY 711).

Tagalog (Tagalog)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang humingi ng mga libreng serbisyo na tulong sa wika. Kung may kapansanan ka sa paningin, pandinig, o pananalita, maaari tayong mag-usap sa paraan na pinakamabuti para sa iyo. Maaaring kabilang dito ang paggamit ng mga interpreter ng sign language, pagbibigay ng mga dokumento na malalaki ang pagkaprinta o Braille, mga audio recording, o iba pang mga tulong nang walang bayad. Tumawag sa 1-855-903-2583 (TTY 711).

VIETNAMESE (Vietnamese)

LƯU Ý: Nếu quý vị nói Vietnamese, quý vị có thể yêu cầu dịch vụ hỗ trợ ngôn ngữ miễn phí. Nếu quý vị bị khiếm thị, khiếm thính hoặc khuyết tật về âm ngữ, chúng tôi có thể giao tiếp theo cách phù hợp nhất với quý vị. Điều này có thể bao gồm việc sử dụng thông dịch viên ngôn ngữ ký hiệu, cung cấp tài liệu dạng bản in cỡ chữ lớn hoặc chữ nổi, bản ghi âm hoặc các phương tiện hỗ trợ khác miễn phí. Xin gọi số 1-855-903-2583 (TTY 711).

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