2027
Summary of Benefits

North Carolina

Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP)

H1914 | 008 | 000

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We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) from January 1, 2027 to December 31, 2027.

This booklet will provide you with a summary of what we cover and what you pay. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at go.wellcare.com/Medicare. To request a copy, please call 1-844-480-0680, (TTY 711). Hours are Sunday-Saturday, 8 a.m. to 8 p.m. (all time zones).

Who can join?

This is a Dual Eligible Needs Plan (D-SNP) for people who have both Medicare and North Carolina Medicaid.

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live in our service area, and be a United States citizen or lawfully present in the United States. You must continue to pay your Medicare Part B premium if not otherwise paid for under North Carolina Medicaid or by another third party. You must be eligible for Medicare and Full Medicaid Benefits or Medicare cost sharing assistance under Medicaid.

To enroll in this plan you must be eligible for the following Medicare Savings Program:

H1914008000 Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) - FBDE, QMB+, SLMB+

Refer to "Medicare Savings Program (MSP) Levels" section below for a description of all MSP levels.

Please contact the plan for further details.

Plan's service areas:

Our service area includes these counties in North Carolina: Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Clay, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Franklin, Gaston, Graham, Granville, Greene, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Jones, Lincoln, Macon, Madison, Martin, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stanly, Stokes, Swain, Transylvania, Tyrrell, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, and Yancey.

About this plan & how to get care

Preferred Provider Organizations (PPOs) You'll enjoy the freedom and flexibility to access your health care where you want it and when you want it. You may seek care from any Medicare provider in the country who agrees to see you as a Medicare member, but you'll generally pay less when you use

contracted providers in our network. Out-of-network providers may choose not to bill our plan and may ask you to pay for services up front. If this happens, you can fill out a claim form and submit it to us with a copy of the bill and any documentation you have about payments you have made. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. PPO plans do not require a prior authorization or referral for out-of-network services.

Part D prescription drugs are covered. You have access to our large network of pharmacies. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies. Our plan uses a *formulary*. Our drug plans are designed specifically for Medicare beneficiaries and include a comprehensive selection of affordable generic and brand name drugs.

Which doctors, hospitals and pharmacies can I use? Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) has a network of doctors, hospitals, pharmacies, and other providers. You may use doctors, hospitals and other providers that are not in our network, usually for a higher copay or coinsurance. You must generally use our network pharmacies for prescriptions covered under Part D drug benefit.

You can save money by using our preferred mail-order pharmacy and by using providers in the plan's network. You can see our plan's provider and pharmacy directory at go.wellcare.com/2027providerdirectories. Our complete plan Formulary (list of Part D prescription drugs) is on our website at go.wellcare.com/druglist-27.

We cover the services and items in this document and the Evidence of Coverage if they are medically necessary.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

We can send materials to you in a language other than English or in an alternate format (such as braille, audio, or large print). For more information, or to request information in an alternate format, please call us at 1-844-480-0680 (TTY users should call 711). Hours are Sunday-Saturday, 8 a.m. to 8 p.m. (all time zones).

Understanding Dual Eligibility

Dual Eligible Special Needs Plans (DSNPs) are specialized Medicare Advantage plans that provide healthcare benefits for beneficiaries that have both Medicare and Medicaid coverage.

Medicaid is a joint federal and state government program that helps with medical costs for certain people with limited incomes and resources. Medicaid benefits are valuable because the state provides additional healthcare coverage and financial support based on your Medicare Savings Program (MSP) level. Medicaid coverage varies depending on the state and the type of Medicaid you have. What you pay for covered services may depend on your level of Medicaid eligibility. Some people with Medicaid

get help paying for their Medicare premiums and other costs. Other people may also get coverage for additional services and drugs that are covered under Medicaid but not by Medicare.

Medicare Savings Program (MSP) Levels

- ***Full-Benefit Dual Eligible (FBDE):*** Medicaid may pay for your Medicare Part A & B premiums, deductibles, coinsurances, and copayments. Eligible beneficiaries also receive full Medicaid benefits.
- ***Qualified Medicare Beneficiary (QMB):*** Medicaid will pay for your Medicare Part A & B premiums, deductibles, coinsurances, and copayments. (Some people with QMB are also eligible for full Medicaid benefits (QMB+)).
- ***Specified Low-Income Medicare Beneficiary (SLMB):*** Medicaid will absorb the cost of your Medicare Part B Premiums. Some people with SLMB are also eligible for full Medicaid benefits (SLMB+).
- ***Qualified Individual (QI):*** Medicaid will pay costs associated with Medicare Part B.
- ***Qualified Disabled Working Individual (QDWI):*** Medicaid will pay costs associated with Medicare Part A.

Note: Some MSP levels automatically qualify for Extra Help for Medicare prescription drug coverage assistance. Some states do not cover Parts A & B cost sharing.

What is Extra Help?

A Low Income Subsidy (LIS), also referred to as Extra Help, may be available to help you with Part D out-of-pocket expenses such as premiums, deductibles, coinsurance, or copayments. Many people qualify for the Extra Help Program and don't even know it. Keep in mind that assistance may also depend on your Medicare Savings Program (MSP) level and your dual eligible status.

If you have questions about your Medicaid eligibility and what benefits you are entitled to, call the number listed on the back cover of this document.

There are services that are not covered by our plan but are available through North Carolina Medicaid. Refer to the Summary of Medicaid-Covered Benefits section later in this document for more information.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Note: *Services with an asterisk (*) may require prior authorization. Services with a square (▪) means a referral may be required.*	
Monthly Plan Premium (includes both medical and drugs)	$0 Because you get Extra Help, your plan premium is paid on your behalf. You must continue to pay your Medicare Part B premium, if not otherwise paid for by North Carolina Medicaid or another third party.
Deductible	$0 or The Part B deductible was $283 for select Part B services. This is based on Original Medicare's 2026 costs and may change in 2027. You can contact Member services or check the plan's website for updates after November 1. However, out-of-network providers that are not enrolled in your state Medicaid may charge the deductible amount depending on your Medicaid eligibility category.
Maximum Out-of-Pocket (MOOP) Responsibility (does not include prescription drugs)	$9,850 in-network annually $14,800 combined in and out-of-network annually You are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services received in-network. However, depending on your Medicaid eligibility category, out-of-network providers that are not enrolled in your state Medicaid may charge out-of-pocket cost-sharing that would apply to your combined maximum out-of-pocket. Your costs for covered medical services (such as copays and deductibles) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.
Inpatient Hospital Coverage	**In-Network** $0 copay for each Medicare-covered hospital stay. *

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
	Out-of-Network Days 1-90: • $0 or $1,910 copay per admission, depending on your North Carolina Medicaid eligibility category.
Outpatient Hospital Coverage Outpatient Hospital Services	**In-Network** $0 copay for surgical and non-surgical services. * **Out-of-Network** $0 or 30% coinsurance for surgical and non-surgical services, depending on your North Carolina Medicaid eligibility category.
Outpatient Hospital Observation Services	**In-Network** $0 copay for outpatient observation. **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Ambulatory Surgical Center (ASC) Services	**In-Network** $0 copay for each Medicare-covered visit to an ambulatory surgical center. * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category. This amount applies to each Medicare-covered visit to an ambulatory surgical center.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Doctor Visits Primary Care Providers	**In-Network** $0 copay **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Specialists	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu/influenza shots, Hepatitis B shots, Pneumococcal shots, COVID shots))	**In-Network** $0 copay **Out-of-Network** $0 copay
Emergency Care	$0 copay

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Worldwide Emergency Coverage (outside of the United States)	$115 copay Worldwide emergency and worldwide urgently needed services are subject to a $50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for worldwide emergency services.
Urgently Needed Services	$0 copay
Worldwide Urgent Care Coverage (outside of the United States)	$115 copay Worldwide emergency and worldwide urgently needed services are subject to a $50,000 maximum plan coverage. The copay is not waived if admitted to the hospital for worldwide urgently needed services.
Diagnostic Services/Labs/Imaging Lab Services	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Diagnostic Tests and Procedures	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Outpatient X-rays	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Diagnostic Radiology Services (e.g. MRI, CAT Scan)	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Therapeutic Radiology	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.
Hearing Services Hearing Exam Medicare-covered	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Routine Hearing Exam	**In-Network** $0 copay * **Out-of-Network** 40% coinsurance 1 exam(s) every year
Hearing Aids	
Hearing Aid Fitting/Evaluation(s)	**In-Network** $0 copay * **Out-of-Network** 40% coinsurance 1 fitting(s) / evaluation(s) every year
Hearing Aid (All Types)	**In-Network** $0 copay * **Out-of-Network** 40% coinsurance
Hearing Aid Allowance	Up to a $1,500 allowance per ear every year for hearing aids. Limited to 2 hearing aid(s) every year
Additional Hearing Information	**What you should know** Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Dental Services	
Medicare-covered	**In-Network** $0 copay for each Medicare-covered service * **Out-of-Network** $0 or 30% coinsurance for each Medicare-covered service, depending on your North Carolina Medicaid eligibility category.
Routine Diagnostic and Preventive Services	
Cleanings	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Dental X-Rays	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Oral exams	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Fluoride Treatment	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Other Diagnostic Dental Services	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Other Preventive Dental Services	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Routine Comprehensive Services	
Restorative Services	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Endodontics	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Periodontics	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Oral/Maxillofacial Surgery	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Prosthodontics, Removable	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance
Adjunctive General Services	**In-Network** $0 copay * **Out-of-Network** 50% coinsurance **For more information, limitations and exclusions, please see your Evidence of Coverage. Additional dental limitations and exclusions apply.**
Additional Dental Information	**What you should know:** This plan includes coverage up to $1,000 per plan year for all in-network and out-of-network covered routine comprehensive dental services. You may use either in-network or out-of-network dentists for routine dental care (non-Medicare-covered services). Your out-of-pocket costs may be higher if you use out-of-network providers. Out-of-network providers are not contracted to accept plan payment as payment in full. They might charge you more than the plan pays.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Vision Services Eye Exam Medicare-covered	**In-Network** $0 copay for each Medicare-covered diabetic retinopathy screening or diabetic eye exam $0 copay for all other Medicare-covered eye exams * **Out-of-Network** $0 or 30% coinsurance for each Medicare-covered diabetic retinopathy screening or diabetic eye exam, depending on your North Carolina Medicaid eligibility category. $0 or 30% coinsurance for all other Medicare-covered eye exams, depending on your North Carolina Medicaid eligibility category.
Routine Eye Exam (Refraction)	**In-Network** $0 copay * **Out-of-Network** 40% coinsurance 1 exam(s) every year
Glaucoma Screening	**In-Network** $0 copay for each Medicare-covered service. **Out-of-Network** $0 or 30% coinsurance for each Medicare-covered service, depending on your North Carolina Medicaid eligibility category.
Eyewear Medicare-covered	**In-Network** $0 copay **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Routine Eyewear	
Contact Lenses/ Eyeglasses (frame and/or lenses)	**In-Network** $0 copay * **Out-of-Network** 40% coinsurance
Eyewear Allowance	Up to a $600 combined allowance towards contacts and glasses (lenses and/or frames) every year.
Mental Health Services	
Inpatient Visit	**In-Network** $0 copay for each Medicare-covered hospital stay. * **Out-of-Network** Days 1-90: • $0 or $1,910 copay per admission, depending on your North Carolina Medicaid eligibility category.
Outpatient Individual Therapy Visit	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Outpatient Group Therapy Visit	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Skilled Nursing Facility (SNF)	**In-Network** Days 1-100: • $0 copay per benefit period * **Out-of-Network** For each benefit period, you pay: • $0 copay per day, for days 1 through 20, • $0 or $221 copay per day , depending on your North Carolina Medicaid eligibility category, for days 21 through 70 • $0 copay per day, for days 71 through 100
Therapy and Rehabilitation Services Physical Therapy	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Outpatient Rehabilitation Services Provided by an Occupational Therapist	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Pulmonary Rehabilitation Services	**In-Network** $0 copay **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Ambulance Ground Ambulance	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.
Air Ambulance	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.
Transportation Services (Non-emergency medical transportation)	Up to 8 one-way rides every year to plan approved healthcare locations. This includes doctors, specialists, pharmacies, and dental or vision providers. **In-Network** $0 copay (per one-way trip) * **Out-of-Network** 75% coinsurance (per one-way trip) **What you should know:** Mileage limitations may apply. Call the number on the back of your member ID card 72 hours in advance to reserve a ride for your appointment. Rides may also be reserved via mobile app.
Medicare Part B Drugs Chemotherapy Drugs and Other Part B Drugs	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.

Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
	Certain Part B rebatable drugs may be subject to a lower coinsurance than the amount shown above.
Insulin	**In-Network** $0 copay (maximum per month) * **Out-of-Network** $0 or $35 copay (maximum per month), depending on your North Carolina Medicaid eligibility category.
Allergy Antigen	**In-Network** $0 copay * **Out-of-Network** 0% coinsurance

Part D Prescription Drug Coverage	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Stage 1: Yearly Deductible Stage	
If a plan has a Part D drug deductible, the deductible doesn't apply to covered insulin products and most adult Part D vaccines including shingles, tetanus and travel vaccines.	
Deductible	Because you get Extra Help, you do not pay a deductible for Part D drugs. This payment stage doesn't apply.
Stage 2: Initial Coverage Stage (after you pay your deductible, if applicable)	
You stay in the Initial Coverage Stage until your total out-of-pocket costs reach $2,400. You then move on to the Catastrophic Coverage Stage.	
What You Pay for Vaccines: Our plan covers most Part D vaccines at no cost to you, even if you have not paid your deductible (if your plan has a deductible).	
What You Pay for Insulin: You won't pay more than $35 for a 1-month supply, $70 for up to a 2-month supply or $105 for up to a 3-month supply of each covered insulin product regardless of the cost-sharing tier, even if you have not paid your deductible (if your plan has a deductible).	
What you pay for other Part D Drugs: The cost share you pay depends on your level of Extra Help.	

Retail cost-sharing chart:

Part D Prescription Drug Coverage	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000	
Stage 2: Initial Coverage Stage (after you pay your deductible, if applicable) (Continued)		
Retail cost-sharing (30-day / 100-day supply) For more details on tier descriptions, please see the Evidence of Coverage.		
	Preferred	**Standard**
Tier 1 (Generic)	$0 copay	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 2 (Preferred Brand)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 3 (Non-Preferred Drug)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 4 (Injectable Drugs)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 5 (Specialty Tier) Limited to 30 day supply	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 6 (Select Care Drugs)	$0 copay	$0 copay

Mail-order cost-sharing chart:

Part D Prescription Drug Coverage	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000	
Stage 2: Initial Coverage Stage (after you pay your deductible, if applicable) (Continued)		
Mail-order cost-sharing (100-day supply)		
	Preferred	**Standard**
Tier 1 (Generic)	$0 copay	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 2 (Preferred Brand)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 3 (Non-Preferred Drug)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 4 (Injectable Drugs)	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40	Generics: $0 / $1.65 / $5.80 Brands: $0 / $5.00 / $14.40
Tier 5 (Specialty Tier) Limited to 30 day supply	Not Available	Not Available
Tier 6 (Select Care Drugs)	$0 copay	$0 copay
Stage 3: Catastrophic Coverage Stage		
During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing for the rest of the calendar year.		
	You enter this stage after your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach $2,400.	

Generic drugs may be covered on tiers other than Tier 1. Please check this plan's Formulary to validate the specific tier on which your drugs are covered.

Cost-sharing may differ based on point-of-service (mail-order, retail, Long Term Care (LTC), home infusion), whether the pharmacy is in our preferred or standard network, or the day supply received. A one-month (34-day or less) prescription is not covered at mail-order.

Excluded Drugs:

Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) includes enhanced drug coverage of certain excluded drugs, such as Tier 1 folic acid, vitamin B12, vitamin D2, generic only sildenafil and vardenafil. Generic sildenafil and vardenafil have a quantity limit of six pills every 30 days.

Because these drugs are excluded from Part D coverage under Medicare, they are not covered by Extra Help. Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage.

Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.

Medicare Prescription Payment Plan

The Medicare Prescription Payment Plan is a payment option that works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January – December).

To learn more about this payment option, please contact us at 1-833-750-9969. (TTY only, call 1-800-716-3231.) We are available for phone calls 24 hours a day, 7 days a week or visit go.wellcare.com/MPPP.

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Note: *Services with an asterisk (*) may require prior authorization. Services with a square (▪) means a referral may be required.*	
Chiropractic Services Medicare-covered	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Acupuncture Medicare-covered	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Podiatry Services (Foot Care) Medicare-covered	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Routine Podiatry Services (Foot Care)	**In-Network** $0 copay * **Out-of-Network** 30% coinsurance 6 visit(s) every year
Virtual Visits	**In-Network** $0 copay for virtual visit services performed through your plan's virtual visit provider(s). Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more. A virtual visit (also known as telehealth or telemedicine) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, please see your Evidence of Coverage. **Out-of-Network** You must use a network provider who offers the service by telehealth. **What you should know:** The $0 copay above only applies when services are received from your plan's virtual visit provider(s). If you receive telemedicine services from a network provider and not your plan's virtual visit provider(s), you will pay the cost shares listed for those providers, as outlined within the Evidence of Coverage (*e.g., if you receive telehealth services from your PCP, you will pay the PCP cost share*).

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Social Support Platform	$0 copay Our plan provides access to an online and app-based support platform designed to support your overall well-being. The platform offers personalized therapeutic self-guided activities and programs to help manage stress, anxiety, and support your emotional and mental health. Engage in interactive activities, meditations, and games tailored to your needs. The platform also features the ability to join social communities. Available online 24/7 - you can use it whenever you choose. For more information on how to access the social support platform, please see your Evidence of Coverage.
Home Health Agency Care	**In-Network** $0 copay * **Out-of-Network** $0 copay
Medical Equipment/Supplies Durable Medical Equipment (DME)	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.
Prosthetics	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Diabetic Therapeutic Shoes Or Inserts	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category.
Blood glucose monitors (traditional finger stick blood glucose monitor)	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category. For more information, limitations and exclusions, please see your Evidence of Coverage.
Continuous Glucose Monitors (CGM)	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category. For more information, limitations and exclusions, please see your Evidence of Coverage.
Diabetic Supplies	**In-Network** $0 copay * **Out-of-Network** $0 or 20% coinsurance, depending on your North Carolina Medicaid eligibility category. For more information, limitations and exclusions, please see your Evidence of Coverage.

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Opioid Treatment Program Services	**In-Network** $0 copay * **Out-of-Network** $0 or 30% coinsurance, depending on your North Carolina Medicaid eligibility category.
Health and Wellness Education Programs Fitness	For a detailed list of wellness education program benefits offered, please refer to the Evidence of Coverage. $0 copay **What you should know:** To help support an active and healthy lifestyle, your plan provides a fitness program that offers access to fitness locations nationwide. You may access one or more gyms within the fitness network. Members have access to in-person fitness centers, available on-demand exercise programs, and choice of Home Fitness Kit.
Personal Emergency Response System (PERS)	$0 copay Members can choose from: In-home PERS, Mobile PERS (wearable options such as a neck pendant, watchband or belt clip), or PERS Smartwatch (with step tracking and heart rate monitoring). Included with the PERS benefit is an app that provides access to you and your family, or emergency contacts for real-time activity and alerts.
24-Hour Nurse Advice Line	$0 copay

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
Annual Routine Physical Exam	**In-Network** $0 copay **Out-of-Network** $0 copay **What you should know:** The exam includes a detailed medical/family history and recommendations for preventive screenings/care.
Special Supplemental Benefits for the Chronically Ill (SSBCI) Benefits mentioned are a part of Special Supplemental Benefits for the Chronically Ill. Not all members will qualify. In addition to being high-risk, you must have one or more of the following chronic conditions: cancer, cardiovascular disorders, chronic and disabling mental health conditions, chronic lung disorders, diabetes. There are other eligible conditions not listed. Eligibility for this benefit cannot be guaranteed based solely on your condition. All applicable eligibility requirements must be met before the benefit is provided. For details, please contact us or see the plan's Evidence of Coverage. • Eligibility is determined based on medical claims and/or other supporting documentation after you are enrolled in the plan. • New members without sufficient claims history may have a provider submit an	**If eligible,** you can use your Wellcare Spendables® allowance towards the additional benefits shown below. Once determined eligible, these expanded benefits will be available in 7-10 business days. See the Wellcare Spendables® section in this chart for more information about the Wellcare Spendables® card. Your card allowance can be used towards: • **Gas pay-at-pump** - You can use your card to pay for gas directly at the pump. The card cannot be used to pay in-person at the cash register. Your card can only be used up to the available allowance amount. Electric vehicle (EV) charging may also be covered at participating locations where card payment is accepted. • **Healthy Food** - You can use your card to pay for healthy foods and produce at participating retailers. Delivery options for eligible grocery items may be available. Prepared meals and produce boxes are available for order via online portal. • **Personal Care Items** – You can use your card to purchase personal care items and household essentials at participating retailers. Delivery options for eligible items may be available. • **Pest Control Items** – You can use your card to purchase items for use in and around your home at participating retailers. Delivery options for eligible items may be available. • **Rent Assistance** - You can use your card to help with the cost of rent/mortgage for your home.

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
attestation to support the eligibility review. • Wellcare will notify you if you are eligible and provide instructions on how to access SSBCI benefits.	• **Robotic Companion Pet** – You can use your card to order a robotic companion pet, options may include a companion cat, dog, or bird. • **Utility Assistance** - You can use your card to help with the cost of utilities for your home. Your card can be used toward utility expenses including water, heating oil and natural gas, electricity, trash, cable TV service (excludes streaming services), landline or mobile phone and internet.
Wellcare Spendables®	You will receive a total of **$21 monthly** preloaded on your Wellcare Spendables® card to spend on OTC items, Dental, Vision, and Hearing services, and if eligible, SSBCI. Your monthly allowance **rolls over to the following month if unused and expires at the end of the plan year.** Your card allowance can be used towards: **Over-the-Counter items (OTC) -** Your card can be used at participating retail locations, through the mobile app, or by logging in to your member portal to place an order for home delivery. Examples of covered items include brand name and generic over-the-counter items, vitamins, pain relievers, cold and allergy items, and diabetic items. **Dental, Vision, and Hearing -** You may use your card to help reduce your out-of-pocket expenses for eligible dental, vision, and hearing services. **Special Supplemental Benefits for the Chronically Ill (SSBCI)** Benefits mentioned below are SSBCI. Not all members will qualify. **You must meet eligibility criteria for the following plan benefits.** **If you qualify,** your card allowance can also be used towards: • Gas pay-at-pump • Healthy Food • Personal Care Items • Pest Control Items • Rent Assistance • Robotic Companion Pet • Utility Assistance

Additional Benefits

	Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) H1914, Plan 008, 000
	Refer to Special Supplemental Benefits for the Chronically Ill (SSBCI) in this chart for more information on these benefits. For more information, limitations, and exclusions, please see your Evidence of Coverage.
My Wellcare Rewards	With **My Wellcare Rewards**, you can earn up to $100 by completing eligible health activities and portal activities through your member portal. Rewards will be loaded onto your Wellcare Spendables® card.

Comprehensive Written Statement for Prospective Enrollees

The benefits described earlier in this Summary of Benefits are covered by our Wellcare Carolina Complete Dual Liberty Open (PPO D-SNP) plan. For each benefit listed, you can see what our plan covers. What you pay for covered services under our plan may depend on your level of North Carolina Medicaid eligibility.

Summary of North Carolina Medicaid-Covered Benefits

The following information is for people with Medicare and North Carolina Medicaid. If a benefit is covered by both our plan and North Carolina Medicaid, you must fully use our plan benefit coverage before the benefit is covered by North Carolina Medicaid.

Coverage of the benefits may depend on your level of North Carolina Medicaid eligibility.

If you have questions about your North Carolina Medicaid eligibility, what benefits you are entitled to, or for the most current North Carolina Medicaid information, see your Medicaid Member Handbook. You can also visit https://ncgov.servicenowservices.com/sp_beneficiary?id=bnf_index, or call North Carolina Medicaid at 1-888-245-0179; TTY: 711. Hours are: 8:00 a.m. - 5:00 p.m. ET, Monday - Friday, Closed on State holidays.

North Carolina Medicaid
• Ambulance Services
• Acupuncture
• Ambulatory Detoxification Services
• Cardiac Procedures
• Chiropractic Services
• Clinic Services
• Dental Services
• Diagnostic Assessment Services
• Dietary Evaluation and Counseling and Medical Lactation Services
• Durable Medical Equipment
• Early and Periodic Screening, Diagnostic and Treatment Services (EPSDT)
• Facility-based crisis services for children and adolescents
• Family Planning Services
• Federally qualified health center services
• Freestanding birth center services (when licensed or otherwise recognized by the North Carolina Department of Health and Human Services)
• Health/Wellness Education
• Hearing Aids

• Home Health Services
• Hospice Services
• Inpatient Behavioral Health Services
• Inpatient Hospital Services
• Inpatient psychiatric services for individuals under age 21
• Laboratory and X-ray services
• Maternal Support Services
• Medically supervised alcohol and drug abuse treatment center detoxification crisis stabilization
• Mobile Crisis Management Services
• Non- Emergency Medical Transportation (NEMT) to medical appointments
• Non-hospital Medical Detoxification Services
• Nursing Facility Services
• Obstetrics and gynecological services
• Occupational Therapy
• Ophthalmological Services
• Optometry Services
• Outpatient Behavioral Health Services
• Outpatient Hospital Services
• Outpatient Services/Surgery
• Peer Support Services
• Personal Care Services
• Physical Therapy
• Physician services
• Podiatry Services
• Prescription Drugs and Medication Management
• Private Duty Nursing Services
• Professional treatment services in a facility-based crisis program
• Prosthetics, Orthotics and Supplies
• Respiratory Care Services
• Rural Health Clinic Services
• Speech, Hearing and Language Disorder Services
• Telehealth
• Tobacco cessation counseling for pregnant women
• Transplants and Related Services
• Transportation
• Vision Services

Medicaid Copays for Covered Services
The information below explains cost sharing that may be required by North Carolina Medicaid. Providers may charge you the applicable cost share for these services.

Benefit	**Medicaid Copay**
Doctor Visits (includes visits to your primary care physician and specialists)	$4.00 co-pay for members age 21 and over
Dental Services	$4.00 co-pay for members age 21 and over
Vision Services	$4.00 co-pay for members age 21 and over $2.00 copay for optical repair over $5 $2.00 copay for optical supplies
Outpatient Mental Health Care	$4.00 for Medicaid covered services
Chiropractic Services	$4.00 for Medicaid covered services
Podiatry Services	$4.00 for Medicaid covered services
Outpatient Services/Surgery	$4.00 for Medicaid covered services
Prescription Drugs (Medicaid does not cover Part D covered drugs)	$4.00 for Medicaid prescription drugs

There are no NC Medicaid copays for:

- Members under age 21
- Members who are pregnant
- Members who get hospice care
- Federally recognized tribal members
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- People living in an institution who get coverage for cost of care
- Children/youth in foster care
- Behavioral health, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) services

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-844-480-0680 (TTY: 711). Hours are Sunday-Saturday, 8 a.m. to 8 p.m. (all time zones).

Understanding the Benefits

- ☐ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit go.wellcare.com/Medicare or call 1-844-480-0680 (TTY: 711) to view a copy of the EOC. Hours are Sunday-Saturday, 8 a.m. to 8 p.m. (all time zones).
- ☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- ☐ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- ☐ Review the formulary to make sure your drugs are covered.

Understanding Important Rules

- ☐ You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2028.
- ☐ **Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use. If you have a Marketplace plan, you will need to contact the Marketplace to cancel the plan. If you do not cancel your Marketplace plan, you may be paying for coverage you cannot use and there may be penalties on your next year's tax return.
- ☐ Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.
- ☐ This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Contact Us

For more information, please contact us:



By phone
Already a Member?
1-833-444-9089 (TTY: 711)
Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m.

Not a Member yet?

Toll-free at 1-844-480-0680 (TTY: 711)
Your call may be answered by a licensed agent.
Sunday-Saturday, 8 a.m. to 8 p.m. (all time zones)



Online

go.wellcare.com/Medicare